

Boston Senior Home Care

Coronavirus Update

At Boston Senior Home Care, we are committed to providing older adults and people with disabilities with the services and supports they need during the COVID-19 crisis. Our priority is to continue being a valuable resource during this difficult time while taking the necessary precautions to protect everyone's health and wellbeing.

Toward that end, our emergency response plan provides for all contingencies, including laptops and cell phones for staff to work from home, so we can continue to offer the services and supports our consumers rely on.

In accordance with the Executive Office of Elder Affairs and Mass Health, we will continue providing essential home care services while adhering to COVID-19 and social distancing protocols, including:

- Grocery shopping and meal delivery
- Personal care and homemaker services
- Medication delivery and supplies, including oxygen, prescriptions, etc.
- Transportation to/from medical appointments
- Support for pet care, including food, etc.
- Referrals to mental health and substance use resources offering telephonic support
- Emotional support to help consumers who are feeling isolated and afraid

Our staff are calling our consumers regularly to:

- ✓ assess each consumer's well-being;
- ✓ address any health-related issues;
- ✓ provide emotional support; and
- ✓ adjust care plans as needed.

Boston Senior Home Care is here to support our consumers in any way we can during this unprecedented time. We encourage you to call your case manager or dial **617-292-6211** if you need assistance or have any questions.



BOSTON SENIOR
HOME CARE

Your home. Your choice. Your care.