



## COVID-19 Virus Update

March 26, 2020

**RE: Stay safe and protect your identity during this COVID-19 virus outbreak**

Dear Consumer:

Boston Senior Home Care has learned of a scam in which people are calling seniors posing as a nurse, asking safety questions and then requesting social security and insurance numbers and other personal information.

**Note: Boston Senior Home Care will never call and ask for insurance, social security, bank or credit card information.**

These con artists are attempting to get this information to take advantage of you to steal your identity.

Please be cautious and take the following steps to protect yourself and your identity:

- Never give out your social security, insurance, bank or credit card numbers over the telephone.
- Do not accept COVID-19 testing from a door-to-door solicitor, someone at the grocery store, through the mail or from anyone who asks for a credit card number. The test to detect COVID-19 can only be ordered by a physician.
- Do not let anyone into your home that you do not know and did not request assistance from. Instead, call the police immediately and note the date and time of the visit.
- Do not trust a stranger to go grocery shopping or pick up prescriptions for you. If you cannot get out to get groceries or to pick up a prescription refill, contact your Boston Senior Home Care case manager.

Boston Senior Home Care is here to support you in any way we can during this challenging time. If you have any questions or need assistance, please contact Boston ElderINFO at 617-292-6211.

Sincerely

Margaret Hogan  
Chief Executive Officer  
Boston Senior Home Care